Dear Dental Professional,

On behalf of the entire Colgate team, we hope this message finds you in good health. We continue to closely monitor the rapidly changing COVID-19 situation. At this time, we want to reaffirm our commitment to supporting you during this difficult period and also share the available Colgate resources.

With many dental practices closed or open for emergency procedures only, Colgate Oral Pharmaceuticals have made the following changes to our operations:

- All automatic plan shipments are suspended until we can re-confirm your order
- Imprinted toothbrush production is suspended until further notice
- We will continue to accept your orders for immediate shipment by contacting us to confirm

As a reminder, the following resources are available to support you, as we navigate through this challenging time together:

1. Our local Colgate Oral Care Consultants are there to assist you with your specific office needs.
2. You can call the Colgate Call Center (1-800-226-5428) or email us at ColgateService@colpal.com for assistance with questions and orders.
3. We encourage you to use our online ordering site shop.colgateprofessional.com to manage your Toothbrush Advanced Care Plan or to conveniently order what you need, when you need it.

To keep up with Continuing Education the Colgate Oral Health Network offers webinars, articles and podcasts on a variety of topics. We are adding additional content during this period of office closures.
Visit https://www.colgateoralhealthnetwork.com

Thank you for your continued loyalty and partnership with Colgate. Please take great care of yourself and your loved ones. The health, safety and well-being of our customers, patients, employees and our communities remains most important.

Sincerely,
The Colgate Oral Pharmaceuticals Team